

Media MFA case study - simplification of Citrix logon process

A Munich publishing house implements multi-factor authentication solution from SecurEnvoy to eradicate unwieldy logon process



About the Company

dtv Verlagsgesellschaft mbH & Co. KG is one of the largest independent publishers in the German speaking world, with its books regularly appearing at the top of the bestseller lists. Originally founded in 1961 as a publisher of paperback versions of previous published material, dtv today publishes around 70% of all of its new publications as first editions, including hardcover editions. Approximately 400 new titles are published each year.

Challenge - create a streamlined work environment for employees

A key factor in continuing to supply dtv's readership with sophisticated literature is seamless communications, which means having a perfectly coordinated IT infrastructure. In last year's restructuring of the IT landscape, dtv's IT managers focused on creating a uniform work environment for the company's employees. This also involved setting up a new Citrix access gateway, which was also introduced as part of the project. Previously, users had to first log in via a VPN and then enter an access code generated by an authentication program – an unwieldy and time-consuming process that the restructuring process aimed to improve.

Result - flexible, scalable solution which integrated seamlessly

To ensure secure access to the Citrix environment from any location and any device, dtv has deployed SecurEnvoy's tokenless multi-factor authentication solution. Users can now log into the corporate network directly by simply confirming a push notification about the login attempt on their smart phone. This easy and intuitive approach has taken corporate security to the next level by eliminating the need to enter a passcode manually, which in addition to being cumbersome poses a real security risk.

"SecurEnvoy's multi-factor authentication solution has given us much greater flexibility. The solution is scalable as the company grows and can be seamlessly integrated into existing user directories," explains Markus Grabowsky, Head of IT at dtv Publishing. K-iS Systemhaus GmbH in Siegen, Germany was responsible for technical implementation of the project, which was completed without any hitches within just a few hours. **"Thanks to our extremely productive collaboration with the highly professional team of experts at K-iS, in addition to the excellent project design and implementation, we now have an effective, secure authentication tool at our disposal,"** says Markus Grabowsky in praise of the successful implementation of the project.

Solution Highlights

- **Streamlined authentication process with tokenless MFA solution**
- **Push notifications to smart phones eliminates manual passcodes and reduces security risk**
- **Flexible and seamless solution that will scale as the company grows**



SecurEnvoy's multi-factor authentication solution has given us much greater flexibility.

K-iS Systemhaus GmbH

Your partner for intelligent IT solutions. Founded in 1996, with its headquarters in Siegen and branches/subsidiaries in Simmern/Hunsrück, Freiburg, Koblenz, Berlin, Kassel and Basel (CH), the K-iS Systemhaus group of companies stands for professional IT service and holistic support.

As one of the leading Gold Partners of Citrix and Microsoft in Germany and Switzerland, and in cooperation with other renowned manufacturers, a 100-strong team of experts offers every customer the optimal solution, relying on the experience gained from hundreds of projects.