

# Enhancing Security Now and in the Future, with SecurEnvoy's Access Management Solution

Following an historic security incident, SecurEnvoy helped enhance the security posture of a Florida-based financial services company with a flexible MFA solution that can grow with the business.



## About the Company

Florida-based national financial services company, MoneySolver, helps people and businesses overcome financial obstacles related to student loans, taxes, business, and credit offering customised solutions that have the ability to transform lives.

MoneySolver assists by finding debt relief programs that align with personal and business budgets and long-term goals. It also prepares and processes applications for student loan consolidation and repayment programs offered by the Department of Education, streamlining the process and providing valuable guidance.

Through its expertise, systems and processes, MoneySolver aims to make financial management less daunting and more accessible for all.

## Challenge – Finding a scalable Access Management solution to align with existing infrastructure and improve security with superior support

Following an historic security incident, MoneySolver faced a critical challenge and needed to enhance its security posture. Despite having existing Multi-Factor Authentication (MFA) in place for server access, MS365 administration, and user VPN connections, MoneySolver recognised the need to extend MFA to workstations for greater security.

MoneySolver embarked on a selection process, evaluating four different Access Management solutions: Duo, WinMagic, UserLock, and SecurEnvoy. During this research phase, the company prioritised three challenges they needed to address: high availability, offline access, and cost-effectiveness.

It was clear that the architecture of SecurEnvoy's cloud tenant aligned seamlessly with MoneySolver's existing infrastructure, and the cloud-based approach allowed for simplified management. Demonstrating exceptional responsiveness, SecurEnvoy was able to swiftly address all queries and provide valuable insights during the evaluation and deployment process.

Keen to find a flexible MFA solution that could grow with the business MoneySaver was impressed by the scalability offered by SecurEnvoy which would accommodate its expanding user base and future growth.

Due to the nature of the business, it was important to have a system in place to mitigate the risk of unauthorised access and comply with financial industry regulations. User management and simplicity were also key. The easy to use MFA solution from SecurEnvoy allows all users to approve authentication attempts by accepting a push notification on a smartphone. A simple, convenient and secure approval process which is further enhanced by the addition of biometric approval, ensuring that only authorised users have access to the information they need - of significant appeal to MoneySolver.

## Solution Highlights

- **Convenient push notifications and offline authentication**
- **MFA configurations providing high availability**
- **Improved security through workstation MFA**
- **Support team knowledge and responsiveness**
- **Scalability option to support future growth**
- **Intuitive and easy to navigate user interface**
- **Cost-effective solution for high-security**



Our employees and entire business is now more secure, and we've achieved our goal of better protecting our workstations now and in the future.



## Result – A highly available, flexible security solution that can grow with the business

The implementation of SecurEnvoy's MFA solution brought significant benefits for MoneySolver. The improved security by adding MFA to workstations, allowed the business to significantly enhance its security posture benefiting from an additional layer of protection during the logon process.

The SecurEnvoy MFA solution was implemented incrementally with the cloud tenant and bulk logon agent deployments, minimising disruption to daily operations. The simple user experience was also noted as a benefit to the company, with employees applauding the convenience of SecurEnvoy's push features and notifications within the authenticator app. The ability to authenticate offline using the logon agent now ensures seamless access across the business, even in challenging network conditions.

Director of IT and Operations, Mark McKenzie, shared his perspective of working with SecurEnvoy:

*"Choosing SecurEnvoy has been a game-changer for us. The knowledge and responsiveness of their support team, combined with the scalability and cost-effectiveness of their solution, made it the right choice for us."*

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