![SecurEnvoy - A Shearwater Group plc Company]

Improving Security and Compliance with SecurEnvoy's Multi-Factor Authentication Solution at a large US eDiscovery firm

SecurEnvoy helps a large eDiscovery firm in the USA to achieve seamless on-premise integration with zero downtime and an improved MFA experience.

About the Company

A large eDiscovery firm in the USA is known as being the legal technology platform of choice for corporations, government agencies, and law firms to meet their complex eDiscovery, investigations, and compliance needs. Powered by cutting-edge AI and advanced analytics, the organisation helps teams cut through large volumes of data to quickly identify insightful and actionable information.

With a focus on agility, innovation, and compliance, the company helps organisations to streamline their eDiscovery processes and make efficient informed decisions. Their comprehensive suite of services includes data collection, processing, review, and production, all within a secure and scalable cloud environment.

Through the use of advanced technology and cutting-edge methodologies, the company enables legal professionals to manage complex litigation and regulatory challenges with ease. With a commitment to client success and a dedication to staying ahead of industry trends, it continues to set the standard for excellence in legal discovery solutions.

Challenge – Implementing a phishing resistant on-premise MFA solution complying to the highest standards

Like many organisations, the organisation recognises the critical importance of cybersecurity and compliance in a fast-paced digital environment. Due to the very nature of the business, it is required to be in constant pursuit of enhanced security measures and adherence to the highest compliance standards. As a result, the business had a pressing need to fortify its cybersecurity measures and sought an on-premise Multi-Factor Authentication Solution (MFA) solution that could withstand sophisticated phishing attacks and support hardware tokens such as YubiKey.

Despite having an existing MFA solution in place with DUO federal cloud edition, the business required a more tailored approach to effectively meet its specific security and compliance needs. The challenge lay in finding an on-premise solution that seamlessly integrated with the existing infrastructure, provided robust protection against phishing attacks, while also offering a user-friendly experience to the team.

After extensive research into multiple MFA providers, the business selected SecurEnvoy's solution above UserLove, Manage Engine, GreenRADIUS and miniOrange. Being able to understand and address the security and compliance challenges as well as implement the new system in a timely manner was key.

Not only was the SecurEnvoy on-premise MFA solution quick and easy to deploy, there was also no backend database required which was noted as a key benefit, allowing the firm to get the security they needed in a quick and simple way.

Solution Highlights

- **Quick on-premise deployment with zero downtime and minimal disruption**

- **Fully compliant systems and processes**

- **No backend database required**

- **Intuitive and easy to navigate user interface**

- **Improved password reset experience**

- **Support for hardware tokens including Yubikey**

- **Simple integration with existing infrastructure**

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SecurEnvoy on-premise MFA was a quick and effective solution for our specific security requirements.

SecurEnvoy's on-premise MFA solution not only met but exceeded the high expectations of the company, providing a host of benefits tailored to their needs and scalable to over 500,000 users if required.

Result – Seamless integration with zero downtime and an improved MFA experience

The seamless implementation process allowed for a swift transition, with easy migration of users from the existing solution to the new. This ensured minimal disruption to operations with zero downtime. With an intuitive user interface, the team found navigation effortless, contributing to improved productivity for the organisation.

The level of expertise and support from SecurEnvoy for YubiKey added an extra layer of security, enhancing protection against cyber threats. The solution's granular security options provided the firm with the flexibility to customise security policies, thereby strengthening their overall security posture. In addition, the improved password reset experience for users alleviated a significant administrative burden.

Speaking of the SecurEnvoy implementation Pranav Jariwala, Senior Technology Manager at the large eDiscovery firm commented,

"SecurEnvoy's on-premise MFA was a quick and effective solution for our specific security requirements. The ease of implementation and no additional backend database required made it an ideal choice for us. The support we've received is excellent, and the software itself is very stable. The entire team are very impressed with the entire experience of working with SecurEnvoy and we're pleased to have new intuitive systems in place to manage our overall security."

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