Healthcare: MFA case study - Securing login credentials and remote access for employees

A hospital in the Netherlands implements multi-factor authentication solution from SecurEnvoy to secure login credentials and remote access for employees

About the Company

This case study is based on a large hospital located in the Netherlands. The customer has over 1000 employees. Due to the sensitive nature of the data held by the hospital, they needed to ensure their confidential patient information remains secure.

Challenge: Securing login credentials and remote access for employees

Due to rising cyber threats, the traditional username and password login method is no longer secure. An additional layer of security is needed to ensure secure access to business applications and devices. Hence, the customer needed to secure access to the servers and laptops by adding Multi-Factor Authentication (MFA) to the user's login process. When working remotely, it is essential for employees to login securely to all the applications that they need to do their job. The customer implemented MFA to secure access for their remote workers. Initially utilising RSA which was considered too expensive, the customer required a cost-effective alternative solution which also integrated with their existing infrastructure. It was essential for the customer to integrate the MFA solution with ADFS, Netscaler and provide access to their server. The Microsoft solution was considered, however, they would require the premium Microsoft license in order to access the functionalities they needed which was too expensive.

Result: flexible, cost-effective solution which integrated seamlessly

SecurEnvoy MFA is a simple, user friendly and cost-effective solution which offers a wide range of integration options. SecurEnvoy MFA meets the customer's needs as it integrates with ADFS, Netscaler and provides secure access to servers. The hospital deployed SecurEnvoy MFA to 1000 employees, providing them with secure access to essential systems needed for their business to run seamlessly.

In addition to their existing licenses, the customer recently increased the number of licenses to secure additional remote workers temporarily due to unexpected roadworks restricting access to their offices. SecurEnvoy offers flexibility to meet different customer's needs to resolve their challenges which enabled the hospital to increase their licenses temporarily to solve their remote working challenge.

The customer has benefitted from seamless access for their remote workers using integrations that best suit their needs. "SecurEnvoy works very well and it is very user friendly for all the hospital's home workers", said the Technical team leader at the hospital.

Solution Highlights

- **Simple, user friendly and cost-effective solution which offers a wide range of integration options**

- **Flexible and seamless solution that will scale as the company grows**

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